

# Repair your home quickly and reliably.

When you suffer damage to your home, you want it fixed right and fixed quickly. At no additional cost to you, Liberty Mutual can help by providing a reliable network of highly trained local contractors who specialize in construction and restoration services.

### When trouble comes your way, we have a way to fix it



Liberty Mutual has a trusted partnership with Innovation Property, a reliable network of professional home repair contractors. Together, we team up to get your home back in shape, as quickly and conveniently as possible.

## What can you expect from our contractor referral network?

- Convenience: Our call center is available 24/7, 365 days a year.
- **Speed:** We promise a prompt response to your call.
- Peace of Mind: All contractors are experienced in restoration, and have passed background checks. They are licensed, certified, insured, and bonded.
- Quality: We are committed to doing the job right. We're not happy until your home is back to its pre-loss condition.
- Price: There's no cost to you for using Innovation Property.

#### Service Response Guidelines\*

Here's what you can expect when you contact our network of recommended contractors:

- Innovation Property will provide you with contractor options for completing the repair to your home. (You are not required to use one of the contractors recommended.)
- The contractor will contact you within one hour.
- The contractor will inspect your home within 48 hours.
- Liberty Mutual will work with the contractor to reach an agreed upon cost of repair, and handle the final payment when the work is completed.
- Innovation Property will assist in monitoring the progress of the repair work.

#### Warranties

We want you to have complete peace of mind during the repair or restoration process. That's why our partner Innovation Property provides the following warranties on labor and workmanship:

- Roofing: 5-year warranty on any replacement and 3-year warranty for roof repair work
- All other restoration, repair, or replacement work: 3-year warranty

#### **Repair Services**

Innovation Property's certified contractors are experienced in a wide range of service areas, including carpentry, electrical, plumbing, heating and air conditioning, roofing, and many more. Not all services are available in all geographic locations.

#### Schedule your service today!

Call Liberty Mutual Claims at 1-800-2CLAIMS (225-2467) or Innovation Property at 1-877-700-9009. You can also contact your Liberty Mutual adjuster.





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\*Exceptions may apply under certain conditions, such as a local catastrophic event or a severe storm situation. Coverage provided and underwritten by Liberty Mutual Insurance Company and its affiliates, 175 Berkeley Street, MA 02116. ©2013 Liberty Mutual Insurance