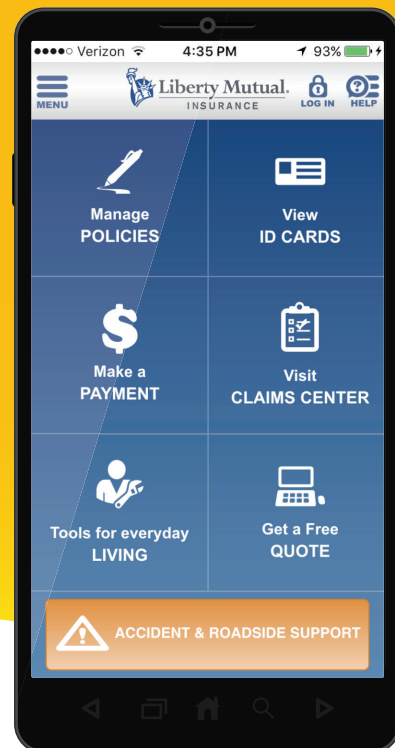


Some things are worth waiting for.
Claims information isn't one of them.



Manage Your Claim Online

Now you can file and track your claim online with the Liberty Mutual mobile app. Imagine, no more time-consuming calls during business hours. Just immediate claims information whenever you want. And all you need to do is tap the screen on your mobile phone.



We're Putting You in Control of the Claims Process.

Make the claims process easier and faster with the Liberty Mutual mobile app. With numerous convenient features, the app lets you manage the entire claims process, or just a part of it. The choice is yours.

Before a Claim

Accident & Roadside Support

Collect information at the scene with a step-by-step guide. You can record accident information, take pictures, gather vehicle and driver information, and geo-mark your location.

During a Claim

Simple Online Reporting

Quickly and easily report a claim through the Liberty Mutual app (Apple or Android) or eService Desktop.

Receive a Completed Estimate

Submit vehicle damage photos or create a 3D heat map of the damage using the Express Estimate app (Apple or Android). Then receive a completed estimate.

Find a Repair Shop

Choose a mechanic you can trust by using LibertyMutual.com's Guarantee Repair Network shop search and the Yelp Reviews tool.

Upload Material

View and upload police reports, receipts, and accident scene photos using eService to stay organized through the claims process.

Find a Replacement Vehicle

Use our TrueCar partnership on eService to locate a replacement vehicle.

Monitor Each Step

Track every step of your claim, including check payment status, with eService's progress tracker.

Get Automatic Updates

Sign up for text and email updates at key stages of your claim so you can keep living your life as normal.



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800-526-1547

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